Amendments to the Claims

Please cancel claims 3-24.

Listing of Claims

1 th 2 3

This listing of claims will replace all prior versions and listings of claims in the application:

Claim 1. (Original) A personal Interactive Voice Response (IVR) system comprising:

a plurality of IVR servers communicating personal IVR service node information in a network;

a plurality of personal IVR service node clients coupled to the plurality of IVR servers communicating the personal IVR service node information;

the plurality of personal IVR service node clients having a client – server relationship with the plurality of IVR servers; and

facilities for managing transmission of the personal IVR service node information using a Voice over Internet Protocol (VoIP) technology.

Claim 2. (Original) The personal IVR system of claim 1, further comprising:

a first computer readable program code to convert a voice input into a data input;

a data chunk containing an unprocessed volume of data generated by the first computer readable program code;

a plurality of voice coders to split the data chunk into a plurality of distinct data packets;

a second computer readable computer program code to decide an order of packet transmission; and

a processor to execute the first and the second computer readable program code.

Claims 3-24. Cancelled